

## Raglan Primary School Wraparound Clubs

Signing my child up for Breakfast & After School Club on the Arbor Parent App (Mobile Device Edition).

**Follow the instructions below to register a child for a wraparound care club using the Parent Mobile App using a smart phone or tablet.**

In order to sign up for sessions you must make sure there are sufficient funds in your 'Top Up' Account or you will be unable to book.

If you are registered to use Tax Free Childcare or Childcare Vouchers you will be able to book your sessions without 'topping up' first but you should release funds immediately. When these reach the School Bank Account they will be added to your 'Top Up' account. **Please allow 10 working days for your funds to show on Arbor.**

### Topping up your account if your balance is low

If your school requires you to top up funds before signing up, you won't be able to sign up and you'll get an error message.

Here's the message on the Parent App

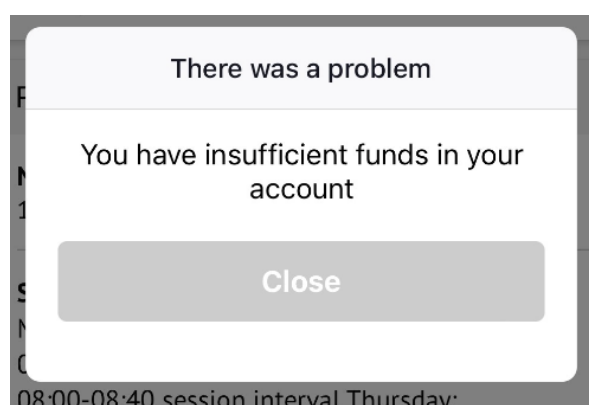


#### Please correct this error:

- You have insufficient funds on you account

OK

On the App, it will look like this.



You will need to return to the club page and click **Top up account**.

Register Zach for this club

Top up account

## Breakfast Club (2023/2024)

### Registration Information

#### Registration status

**Zach is not registered for wraparound care club sessions yet. Click "Register for this club" button to register.**

On the Parent App, you can add the amount [to your basket](#).

## Top Up Account by Card

### Top-Up Details

Customer account  
Zach Allen (Meals)

Bill payer

Laura Allen

Payment amount

£

Narrative

Cancel

Add To Basket

Go To Basket

« Back

## Top Up Account by Card

### Top-Up Details

Customer account Julia Chapman (Breakfast Club)

Bill payer\* Elliott Chapman

Payment amount\* £ 20.00

Narrative ⓘ

Cancel

🛒 Add to basket

Pay now

When you pay, you may have to then authenticate your identity for the payment to go through. This is a requirement of the recently introduced [Strong Customer Authentication \(SCA\) regulations](#).

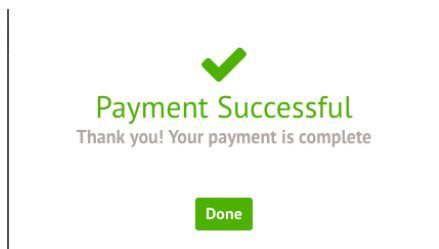
If authentication is needed for the payment, you will be prompted to authenticate the payment using the method of authentication your bank supports. This could be:

- an SMS code,
- your mobile banking app
- another method

For example, here's what it may look like if you're using Monzo. (*Please note, we are not affiliated with Monzo, this is purely an example*)

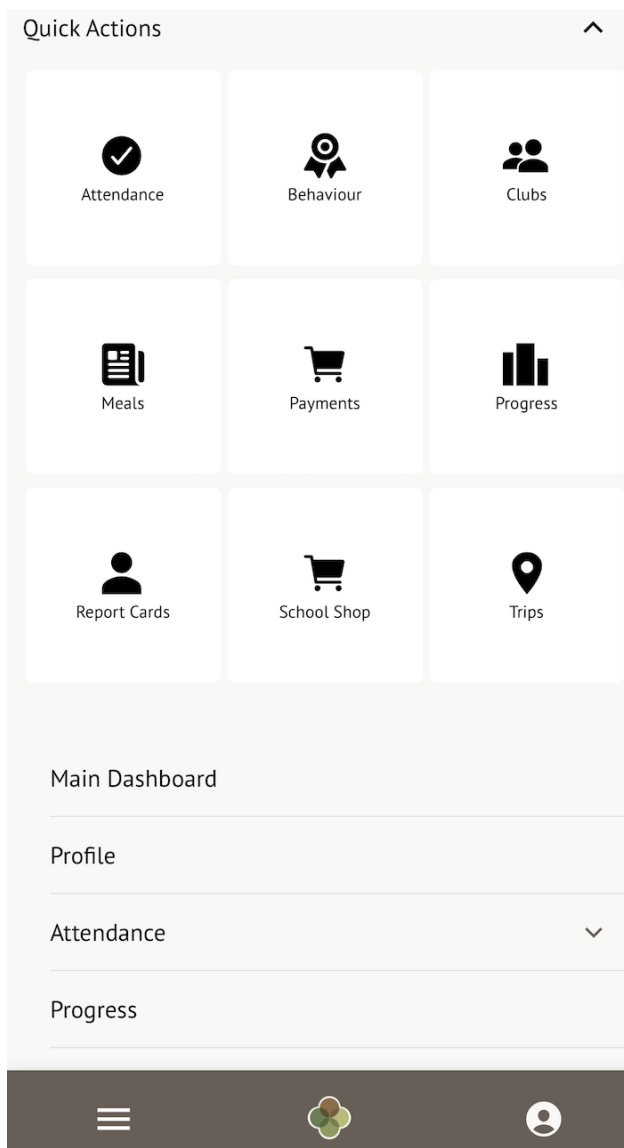


Once we've been able to confirm your identity, the payment will be completed and your card will be charged. You'll see confirmation that the transaction has been successful.



## On the Parent App

To sign up for a club, click the menu icon at the bottom left of your screen. **Select Clubs.**



You can then see a list of any clubs your child is attending, and any clubs open to your child.

## School Clubs (2021/2022)

### Julia is Registered For These Clubs

Julia isn't a member of any club yet. Take a look at the clubs open to Julia below.

### Julia Can be Registered For These Clubs

#### Example breakfast club (2021/2022)

##### Timetable:

Mondays: 07:00 - 09:00

(03 Jan 2022 - 31 Aug 2022,  
term-time only)

Click a club to access the **Club Overview**. Click **Register For This Club** to sign up.

Register Zach for this club

Top up account

## Breakfast Club (2023/2024)

### Registration Information

#### Registration status

**Zach is not registered for wraparound care club sessions yet. Click "Register for this club" button to register.**

Choose the membership period to sign up for - this may be a day, a term or the whole academic year, depending on what your school has set up.

**Club price per session**  
Monday: £2.00 for 08:00-08:40 session interval  
Tuesday: £2.00 for 08:00-08:40 session interval  
Wednesday: £2.00 for 08:00-08:40 session interval  
Thursday: £2.00 for 08:00-08:40 session interval  
Friday: £2.00 for 08:00-08:40 session interval

**Choose Membership**  
Choose membership option  
Whole Year

Cancel

Next »

Choose which membership periods to sign up to.

**Club price per session**  
Monday: £2.00 for 08:00-08:40 session interval  
Tuesday: £2.00 for 08:00-08:40 session interval  
Wednesday: £2.00 for 08:00-08:40 session interval  
Thursday: £2.00 for 08:00-08:40 session interval  
Friday: £2.00 for 08:00-08:40 session interval

**Select Membership Periods**  
1 selected ▼

Cancel

Next »

then select which times to sign up to for the club.

Thursday

08:00 - 08:40

Friday

08:00 - 08:40

Meal Selection

☐ Zach will have meals during club sessions

Cancel

Next »

Finally, confirm registration. They will then be signed up.

Review Sign-Up Details

**Number of sessions**
139

**Session interval**
Monday: 08:00-08:40 session interval Tuesday:  
08:00-08:40 session interval Wednesday:  
08:00-08:40 session interval Thursday:  
08:00-08:40 session interval Friday: 08:00-08:40  
session interval  
-

**Total price**
£278.00

Cancel

Register Zach For Club

You are now booked for your chosen sessions. In order to guarantee Regular Confirmed Sessions we advise you book at least four weeks in advance. We cannot guarantee availability for sessions booked for any shorter time periods or Emergency Adhoc Sessions.

Emergency Adhoc Sessions can only be booked through the school office and are subject to availability and an enhanced fee.

An Emergency Adhoc booking is any booking made later than 11pm the day before for Breakfast Club and 2pm on the day for Safari Club.